

Booking request for Norrötorpet

Preferred booking dates in order of priority

For the period 11/6 - 27/8 **only full week** Saturday to Saturday. For other times, weekends Friday-Sunday, Sunday-Friday, other times min. 2 days.

Option 1, arrival on departure on

Option 2, arrival on departure on

Option 3, arrival on departure on

Number of guests: *Max. 6 people can occupy the croft at the same time.*

Name: **Mobile number is mandatory:**

For inquiries

Phone hours Monday - Friday 09:00-10:00, Tel: 08-123 125 34. E-mail: bokning.norrotorpet@skargardsstiftelsen.se

The booking request should be sent to: bokning.norrotorpet@skargardsstiftelsen.se

- A booking request is only valid for a single booking.
- Bookings by email are preferred.
- This booking form is an editable PDF. Please save the completed form on your computer or mobile device before attaching it to an e-mail. If you have trouble filling out the form, you can send us the same information, including your mobile number, in a regular e-mail.
- The supervisor does not accept bookings or booking inquiries.

Booking confirmation

- Please check that all information in your booking is correct.
- If anything is incorrect, please contact us immediately. We must be able to reach you at the specified mobile number, even outside your working hours.

Payment terms and booking rules

- Your payment must be received by us no later than 10 days after you receive our final booking confirmation with payment details via email.
- Bookings made less than 30 days prior arrival date should be paid immediately. Bookings and payments should always be made before arrival.
- Once paid, the booking is binding.
- You must be 18 years or older to make a booking.
- Your booking cannot be transferred to another person/company.
- Max. 6 people can occupy the croft at the same time.
- The person who has booked is responsible for the accommodation.
- You will receive a welcome email as soon as your payment is visible on our account.

Check-in, check-out and cleaning

- Check-in time for new guests is at 11:00 on the day of departure, by which time the croft and sauna must be vacated and properly cleaned.
- Cleaning instructions and cleaning materials are available in the accommodation. In case of unsatisfactory cleaning, you will be charged an additional SEK 1,000.

Changes to your booking

- Changes to your booking after payment can only be made no later than 30 days before your arrival date, and only if available in the current season.
You will be charged a changing fee of SEK 500 plus any price difference between the periods.
- When changing to a cheaper period, the difference will not be refunded and the change fee will still be charged.

Cancellation

- Cancellations can only be refunded when presenting proof of death, illness or serious accident affecting the guest, his/her spouse, cohabitant, children or parents, no later than 3 days before arrival. No refunds will be given for cancellations made less than 3 days before arrival.
- A doctor, police or insurance certificate proving the incident/accident must have been received by us before any reimbursement can be made.
- An administrative fee of SEK 500 will be deducted from any reimbursement made.

By paying, you accept the payment terms and booking rules above, and you accept our managing and saving your personal information, e.g. name, address, telephone number and year of birth, in the course of our normal guest administration.